

University of Melbourne

Clinical Feedback System

Guide For DOVS Supervisors

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Logging In

1. Navigate to the login page of the Clinical Teaching Resources' area –
<https://umeyecare.mdhs.unimelb.edu.au/resources/ocas.php>
There are links here from the resources area of the Melbourne Eyecare Clinic website -
<https://healthsciences.unimelb.edu.au/eyecare-clinic/home#resources>
or the Department of Optometry and Vision Sciences website –
<https://healthsciences.unimelb.edu.au/departments/optometry-and-vision-sciences/study/facilities/resources>
2. Your username and password are your normal UniMelb credentials which you use to login to access Melbourne University services such as Webmail and Canvas.
3. For the best viewing experience, it is recommended that you use Firefox or Chrome browsers.

Enter and View Feedback Details (by single consultation – OD3 up to mid-April)

1. After successfully logging in and clicking on the opening dashboard page's 'Clinical Feedback' tile you will be presented with a list of consultations awaiting feedback for the clinics you have been entered on the system as working at. If you believe that you have consultations awaiting your feedback but they are not visible, try clicking the 'All' filter button to replace the 'Yours' option selected on page load in case the student has selected the wrong supervisor during their data entry process. As with nearly all tables on the CFS clicking on a column header will sort the table by that column's values, first click ascending order, second click descending order (as denoted by triangle icons in column header). This table also has cohort filter buttons.

The screenshot shows the 'Clinical Feedback' page for Melbourne Eyecare Clinic. The 'All' filter button is highlighted with a red circle. The table below lists consultations with columns for Cohort, Student Name, Date, Referral Reference, Category, Date, and Assessment/Supervisor.

Cohort	Student Name	Date	Referral Reference	Category	Date	Assessment/Supervisor
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	RT	Primary Care (General)	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	Mt St	Glaucoma	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	RC	Block Vision / Haze	12090022	Ava Tan
OD3	Yuan Zhang	Melbourne Eyecare Clinic General	RB	Primary Care (General)	12090022	Ava Tan
OD3	Yuan Zhang	Melbourne Eyecare Clinic General	RL	Primary Care (General)	12090022	Ava Tan
OD3	Yuan Zhang	Melbourne Eyecare Clinic General	RR	Block Vision / Haze	12090022	Ava Tan
OD3	Yuan Zhang	Melbourne Eyecare Clinic General	RY	Primary Care (General)	12090022	Ava Tan
OD3	Yuan Zhang	Melbourne Eyecare Clinic General	RH	Primary Care (General)	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	MO	Prostate Eye	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	MR	Primary Care (General)	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	ER	Primary Care (General)	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	RY	Retinal Eye	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	RC	Primary Care (General)	12090022	Ava Tan
OD4	Yuan Zhang	Melbourne Eyecare Clinic General	OT	Glaucoma	12090022	Ava Tan

The 'Your Statistics Snapshot' panel on the right shows the following data:

- OD4 Consultations:**
 - Number Assessments: 362
 - Assessment With Cautions: 1
 - Assessments Graded Excellent: 22
- OD4 Students:**
 - Cautious Mode: 0
 - Excellent Mode: 0
- OD3 Consultations:**
 - Number Assessments: 103
 - Assessment With Cautions: 1
 - Assessments Graded Excellent: 5
- OD3 Students:**
 - Cautious Mode: 0
 - Excellent Mode: 0

- Select a consultation to assess by clicking on its row (row highlighting will assist you with this). Selecting a row will activate action buttons on the green button bar above the table. Then click on the 'Assess Consult' button.

The screenshot shows the 'Awaiting Feedback, Cohort: All OD3 OD4' page. At the top, there is a navigation bar with the Melbourne Eyecare Clinic logo and breadcrumb navigation: 'Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > Ava Logged In'. On the right, there are search, status, and menu icons.

Below the navigation, there are two main sections:

- Table of Consultations:** A table with columns: 'Consult', 'Student Name', 'Date', 'Patient Reference', 'Category', 'Date', and 'Workload Snapshot'. The table lists various consultations, with the row for 'OD4' with 'Patient Reference' 'SS' highlighted in green. Above the table is a green button bar with 'Assess Consult', 'View Full Consult', 'View Consult', and 'View Other Options'.
- Your Statistics Snapshot:** A summary of assessment statistics. It shows:
 - OD4 Consultations:** Number Assessments: 101, Assessment With Cautions: 3, Assessments Graded Excellent: 11.
 - OD4 Students:** Cautions Made: 0, Excellent Made: 0.
 - OD3 Consultations:** Number Assessments: 102, Assessment With Cautions: 1, Assessments Graded Excellent: 1.
 - OD3 Students:** Cautions Made: 0, Excellent Made: 0.

- The consultation feedback form is displayed. Click on the green bar of the section headers to reveal or hide details. Sections can also be re-ordered by dragging with your mouse.

The screenshot shows the 'Assess Consultation By OD3 Student' form. At the top, there is a navigation bar with the Melbourne Eyecare Clinic logo and breadcrumb navigation: 'Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > Ava Logged In'. On the right, there are search, status, and menu icons.

The main content area is titled 'Assess Consultation By OD3 Student' and includes a student profile picture. Below the title, there are two buttons: 'Submit Feedback' and 'Cancel'.

The form is divided into two sections:

- Patient Details:** A green bar with a minus sign and the text 'Patient Details'. Below it are four input fields:
 - Patient Reference: (with a note: 'Edit if incorrect - characters remaining: 38')
 - Patient Surix Identifier: (with a note: 'Edit if incorrect')
 - Suburb: (with a note: 'Edit if incorrect - characters remaining: 19')
 - Age: (with a note: 'Years Old, edit if incorrect')
- Consultation Details:** A green bar with a minus sign and the text 'Consultation Details'.

4. Feedback rating is given by clicking at the appropriate point of the 'Feedback' slider control or dragging its handle in the 'Feedback Summary' section towards the bottom of the screen. There is a rich-text input area for your feedback. For advice on giving feedback see the help document 'Feedback Grades and Cautions'.

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedbac

Search Status Menu

- Paediatrics
- Binocular Vision / Neuro-Optometry
- ✓ Anterior Eye
- Glaucoma
- Posterior Eye
- Low Vision
- Dispensing
- Clinician Failed To Attend

Self Reflection - Done Well : Nothing suspicious w PC, but refraction identified NIPH in LE when VA deteriorated from 6/9 in 2020 to 6/19 today

Self Reflection - To Improve : To look at dry eye signs before instillation of drops - px may have allergic reaction to our drops and not simply from preserved ocular lubricants

Student's Letter Approved : **No**
There is a letter for this consultation awaiting approval

Feedback Summary

The student has flagged a letter for your approval

Feedback : Not Progressing Progressing

Cautions : **Add Caution**

General Comments :
Characters remaining: 500

Submit Feedback **Cancel**

- There is also the option to signal a caution in three areas: 'Professionalism', 'Technique/Observation' and 'Management'. This 'Cautions' area has its own dedicated rich-text input field. For advice on adding cautions see the help document 'Feedback Grades and Cautions'.

The screenshot displays a web-based feedback form. At the top, there is a section for 'Student's Letter Approved' with a 'No' button and a red message: 'There is a letter for this consultation awaiting approval'. Below this is a green header for 'Feedback Summary'. The main content area includes a message: 'The student has flagged a letter for your approval'. A 'Feedback' section features a horizontal progress slider from 'Not Progressing' to 'Progressing'. Underneath, the 'Cautions' section has three checked checkboxes: 'Professionalism', 'Technique / Observation', and 'Management', with a note: 'Select at least one category or click the "Clear Cautions" button'. There are two text input fields: 'Caution(s) Comments' and 'General Comments', both with a 'Characters remaining: 500' indicator. At the bottom, there are 'Submit Feedback' and 'Cancel' buttons.

- Some fields that the student has entered are editable by a supervisor. Maybe the student has made an inferior choice of consultation category or added or missed procedures or need for a letter for example.
- If a letter is required for this patient, it should be checked and approved by the supervisor, and the form field switched to 'Yes' to indicate this approved status. When all feedback tasks are completed click on the 'Submit Feedback' button.

- You will be shown a listing of all the consultations that you have entered feedback for this student. A message box will also be displayed in the top left corner giving confirmation of the success of the feedback submission.

Result: Consultation successfully assessed

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > / / / /

Feedback For OD3 Student
Sim Ulatio

Clinic	Patient Reference	Service ID	PS	ICD	Consult Date	Submitted	Updated	Feedback
Melbourne Eyecare Clinic General	SS	35481			20/03/2022	29/09/2022		Progressing

This Student's Statistics Snapshot

All Consultations
Number Consultations: 12

- The consultation with its feedback can be viewed by clicking on its row in the table (row highlighting will assist with this) and then clicking the 'View Consult' button to change to the feedback details screen.

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback >

Details Of Consultation By OD3 Student
Sim Ulatio

Printer Friendly Version | Edit | Remove Feedback | Delete | View Other Options

Patient Details

Patient Reference: SS
 Patient Sunix Identifier: 35481
 Suburb: Broadmeadows
 Age: 68

Consultation Details

Location: Melbourne Eyecare Clinic General
 Consultation Date: 20/03/2022

Enter and View Feedback Details (by grouped consultations – OD4 and OD3 from mid-April)

1. OD4 students always and OD3 students from around the middle of April by default are given feedback as a group of the consultations carried out at a clinic on a particular day rather than singly. The system supports this grouping to be done consultation by consultation or by the supervisor providing feedback once all consultations are finished by the student.
2. After selecting a consultation on the 'Awaiting Feedback' screen and choosing to give it feedback by clicking the 'Assess Consult' button the system will check whether that student has already received feedback for consultations on that day at that clinic, even if the feedback was given by another supervisor; and whether there are any other consultations by that student at that clinic on that day awaiting feedback, even if another supervisor has been nominated to provide the feedback (in case the student selected the wrong supervisor).

The screenshot shows the 'Awaiting Feedback, Cohort: AF 003 004' screen. It features a table of consultations and a 'Your Statistics Snapshot' panel on the right.

Cohort	Student Name	Date	Referral Reference	Category	Date	Nominating Supervisor
004	[Student Name]	Melbourne Eyecare Clinic General	RT	Primary Care (General)	20090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	LH	Low Vision	20090022	Ava Tar
003	[Student Name]	Melbourne Eyecare Clinic General	SH	Block Vision / History	13090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	TD	Primary Care (General)	20090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	EA	Primary Care (General)	20090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	ON	Dispensing	20090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	SM	Low Vision	20090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	SE	Reflex Eye	20090022	Ava Tar
003	[Student Name]	Melbourne Eyecare Clinic General	RU	Primary Care (General)	13090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	EN	Primary Care (General)	13090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	MD	PostMdx Eye	13090022	Ava Tar
003	[Student Name]	Melbourne Eyecare Clinic General	AR9	Primary Care (General)	20090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	M 26	Glaucoma	12090022	Ava Tar
004	[Student Name]	Melbourne Eyecare Clinic General	RC	Block Vision / History	12090022	Ava Tar

Your Statistics Snapshot

- 004 Consultations**
 - Number Assessments: 80
 - Assessment With Cautions: 3
 - Assessments Graded Excellent: 11
- 004 Students**
 - Cautions Made: 0
 - Excellent Made: 0
- 003 Consultations**
 - Number Assessments: 10
 - Assessment With Cautions: 1
 - Assessments Graded Excellent: 1
- 003 Students**
 - Cautions Made: 0
 - Excellent Made: 0

[View Summary](#)

3. If there is no feedback given for that student at that clinic on that day you will be transferred directly to the grouped feedback screen.

4. If there is already feedback given for that student at that clinic on that day a dialog window will be displayed giving the option to add the consultation(s) without feedback to an existing feedback group or start a new feedback group. Normally the consultation(s) will be added to the existing group unless
- the other feedback group is that of another supervisor and the feedback is appropriately to be kept separate
 - this is an OD3 one-on-one consultation or equivalent situation where the feedback is to be given individually
 - you wish to differentiate the feedback grading between consultations- excellent work on one consultation whilst unsatisfactory performance with a caution for another for example. Note however this would be done only in exceptional circumstances as you are recommended to still give feedback to all consultations together as a group with an 'Unsatisfactory' rating in this situation (see the help document 'Feedback Grades and Cautions').

Session Feedback Options

Sim Uliato has already been assessed at Melbourne Eyecare Clinic General on 20/09/2022 as shown in the table below.

Do you wish to add the new consultation(s) to this session group or start a new session group?

Start a new session group if you want to give feedback separate from the existing session group.

Examples of reasons to start a new group are to set a different grade for the new consultation(s), this is a 'one on one' consultation or if the other session group is the feedback from another supervisor.


Group	Pa Ref	Age	Consultation Entered	Supervisor	Assessment
1	CM	66	20/09/2022 19:01	Ava Tier	Unsatisfactory
1	SM	36	20/09/2022 18:13	Ava Tier	Unsatisfactory

If you do not choose to start a new group, session group 1 will be used

5. Once transferred to the grouped feedback screen all consultations awaiting feedback by that student at that clinic on that day will be visible on a tabbed interface, along with the other consultations already given feedback if previously the option to add to an existing feedback group was chosen. Before giving feedback, check that all consultations grouped on the screen are appropriate for this feedback group. Use the option control at the top of each tab to deselect any consultations not to be included in this feedback group. The system will not allow an OD3 one-on-one consultation to be given feedback grouped with another consultation.

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > Ava Logged In

Assess Consultation Group By OD4 Student
Sim Ulatio
At Melbourne Eyecare Clinic General On 20/09/2022



Submit Feedback Cancel

CM BM SS

Important! Do you want to include this consultation for 'CM' in this Feedback Group or give feedback separately :

Include in This Group

- Patient Details

Patient Reference:
Edit if incorrect

Patient Sunix Identifier:
Edit if incorrect

Suburb:
Edit if incorrect

Age:
Years Old, edit if incorrect

- Consultation Details

Nominated Supervisor:

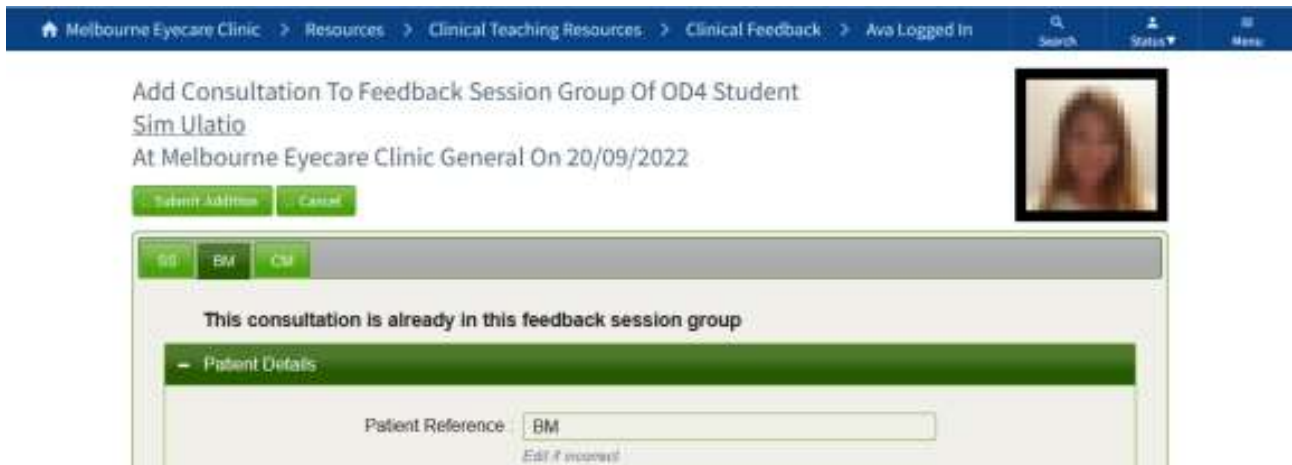
Peer Supervision:

Staff To Student:

Medicare Item #:

- Clinical Details

- If this is a new group of consultations any consultation can be deselected from receiving feedback. When adding consultation(s) to an existing group of consultation(s) however those already given feedback in this group cannot be deselected (see 'Removing Feedback Details' section for instructions on how to deselect a consultation from an existing feedback group).



- Checking of details entered by the student, approving letters as necessary, providing feedback and adding optional cautions can then be supplied as for single consultations. Each consultation will have this common feedback applied to it.



Feedback Summary

The student has flagged a letter requiring your approval

Feedback: 

Cautions: Professionalism
 Technique / Observation
 Management

Select at least one category or click the 'Clear Cautions' button

Caution(s) Comments:

Characters remaining: 500

General Comments:

8. If one or more letters requiring approval have been flagged by the student, the 'Supervisors Summary' section will have a warning message to that effect and the consultation tab(s) for patient(s) needing a letter approved will be individually annotated under the 'Students Letter Approved' field.

Student's Letter Approved:

There is a letter for this consultation awaiting approval

Feedback Summary

The student has flagged a letter requiring your approval

Feedback: 

Cautions:

General Comments:


Characters remaining: 500

- If a letter is required for this patient, it should be checked and approved by the supervisor, and the form field switched to 'Yes' to indicate this approved status.

Student's Letter Approved: **Yes**
This is a letter for the consultation ending approval

Feedback Summary

The student has flagged a letter requiring your approval

Feedback: 

Cautions: [Add Cautions to Feedback Group](#)

General Comments: Good consultation plan. Good time management.
 Refraction done well. Good posterior and anterior eye examination.
 Good communication with **px** and providing reassurance.
Character remaining: 334

[Submit Feedback](#) [Cancel](#)

- When all feedback tasks are completed click on the 'Submit Feedback' button. You will be switched to a listing of all the consultations to which you have entered feedback for this student. A message box will also be displayed in the top left corner giving confirmation of the success of the feedback submission.


Result: All consultations successfully assessed

Teaching Resources > Clinical Feedback > Ava Logged In

Feedback For OD4 Student **Sim Uliatio**

Clinic	Patient Reference	Acuity RT - PS - OS	Consult Date	Submitted	Updated	Feedback
Wellbourne Eyecare Clinic General	DD	35401	28/09/2022	28/09/2022		Satisfactory
Wellbourne Eyecare Clinic General	DBI	13295	28/09/2022	28/09/2022		Satisfactory
Wellbourne Eyecare Clinic General	CM	26230	28/09/2022	28/09/2022		Satisfactory
Wellbourne Eyecare Clinic General	HR	38620	04/07/2022	05/07/2022		Satisfactory
Wellbourne Eyecare Clinic General	YF	41417	04/07/2022	05/07/2022		Excellent
Wellbourne Eyecare Clinic General	SC	214	09/05/2022	09/05/2022		Satisfactory
Wellbourne Eyecare Clinic General	EB	48018	19/02/2022	18/02/2022		Satisfactory

This Student's Statistics Snapshot



All Consultations

- Number Consultations: 72
- Number Assessed: 72
- Number Assessments: 49
- Number Caution: 1
- DD4 Caution Mode: 1
- Number Graded Excellent: 17
- DD4 Excellent Mode: 9

Your Assessments

- Number Assessments: 5
- Number Caution: 0
- Number Graded Excellent: 1


[Full Summary](#)

11. The consultation with its feedback can be viewed by clicking on its row in the table (row highlighting will assist with this) and then clicking the 'View Consult' button to change to the feedback details screen. The consultation will be displayed on its own with its group feedback.

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback

Search Status Menu

Details Of Consultation By OD4 Student Sim Ulatio



Printer Friendly Version View Session Edit Remove Feedback Delete View Other Options

- Patient Details

Patient Reference: SS
Patient Sunix Identifier: 35481
Suburb: Broadmedows
Age: 68

- Consultation Details


Location: Melbourne Eyecare Clinic General

12. There is a 'View Session' button that allows viewing of all consultations of the group together on a tabbed panel along with their common feedback.

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback

Search Status Menu

View Session Of Consultations By OD4 Student Sim Ulatio At Melbourne Eyecare Clinic General On 20/09/2022



View Selected Consultation Alone Remove Assessment View Other Options

CM BM SS

- Patient Details

Patient Reference: CM
Patient Sunix Identifier: 26230

Editing Consultation and Feedback Details

1. If any errors are noted or alterations required edits can be made by clicking on the 'Edit' button in the 'Feedback Details' screen or additionally by selecting the appropriate row and clicking on the 'Edit Consult' button on the student's feedback listing or the general 'Students' Consultations You Have Provided Feedback' listing screen.

The screenshot shows the 'Students' Consultations You Have Provided Feedback' interface. At the top, there is a navigation bar with the University of Melbourne logo and breadcrumb trails: 'Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > Ava Logged In'. A search bar and user status are also visible. Below the navigation, there are tabs for 'All', 'OD3', and 'OD4'. The main content area displays a table of consultations with columns for 'Consult', 'Clinic', 'Name', 'Consult Category', 'Staff In Marked', 'Service ID', 'Date', 'Submitted', 'Updated', and 'Feedback'. The 'Edit Consult' button is highlighted with a red circle. To the right, there is a 'Your Statistics Snapshot' panel showing 'OD4 Clinical Feedback' with metrics like 'Number Assessments: 302', 'Assessments With Caution: 3', 'Assessments Graded Excellent: 22', and 'OD4 Students' with 'Cautions Made: 0'.

2. If this consultation was given feedback in a group, along with the common feedback, all consultations of that group will be displayed in a tabbed pane.

The screenshot shows the 'Edit Feedback For Consultation Group By OD4 Student Sim Ulatio' screen. The breadcrumb trail is 'Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback'. The page title is 'Edit Feedback For Consultation Group By OD4 Student Sim Ulatio' and the location is 'At Melbourne Eyecare Clinic General On 20/09/2022'. There are 'Submit Edit' and 'Cancel / Return' buttons. A profile picture of the student is shown in the top right. Below the navigation, there are tabs for 'CM', 'BM', and 'SS'. The 'Patient Details' section is expanded, showing a 'Patient Reference' field with the value 'CM' and a note 'Edit if incorrect'.

3. Along with some of the student data entry fields the letters approval field and the 'Feedback Summary' pane can be edited.

Removing Feedback

1. Feedback can be removed from a consultation removing the supervisor's feedback including comments, cautions and caution comments, OD3 one-on-one marking and any letter approval. Edits made to student data entry fields that were made during the feedback process will not however be reverted.
2. Like 'Edit Consult' buttons, 'Remove Feedback' action buttons can be found on consultation detail and feedback list screens.

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > Ava Logged In

All (0/1) OD4 Students' Consultations You Have Provided Feedback

View Consult | Edit Consult | **Remove Feedback** | Delete Consult | [Add a note to a consultation, how to print, add student name to a list email](#) | View Other Options

Consult	Client	Name	Consult Category	Staff No (Student)	Session ID	Ref	Submission	Marked	Feedback
OD4	Melbourne Eyecare Clinic General	Sim Ulatio	Dispensing	19236	20190202	20190202			Satisfactory
OD4	Melbourne Eyecare Clinic General	Sim Ulatio	Anterior Eye	19481	20190202	20190202			Satisfactory
OD4	Melbourne Eyecare Clinic General	Sim Ulatio	Low Vision	11228	20190202	20190202			Satisfactory

Your Statistics Snapshot

- OD4 Clinical Feedback
- Number Assessments: 303
- Assessments With Cautions: 3
- Assessments Graded Excellent: 77
- OD4 Students
- Cautions Made: 0
- Feedback Made: 0

Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > Ava Logged In

Details Of Consultation By OD4 Student Sim Ulatio

Printer Friendly Version | View Session | Edit | **Remove Feedback** | Delete | View Other Options

— Patient Details

Patient Reference: SS

- Before feedback is removed from the consultation a warning confirmation dialog window will be displayed.

The screenshot shows the 'Students' Consultations' page. A 'Confirm Action' dialog box is displayed in the center, with the following text: "This consultation was assessed alone. Proceeding will remove assessment details so the consultation can be re-assessed. Is that OK?". Below the text are 'Yes' and 'No' buttons. In the background, a table lists consultations with columns for ID, Date, Assessment, Status, and Feedback. To the right, a 'Your Statistics Snapshot' section shows data for OD4 Clinical Feedback, including Number Assessments (282), Assessments With Comments (5), and Assessments Graded Excellent (22).

The screenshot shows the 'Details Of Consultation By OD4 Student Sim Ulatio' page. A 'Confirm Action' dialog box is displayed in the center, with the following text: "This assessment was assessed in a group. Proceeding will remove it from its session group so the consultation can be re-assessed. Is that OK?". Below the text are 'Yes' and 'No' buttons. The background page includes a patient photo, a 'Patient Details' section with fields for Patient Reference and Patient Unix ID, and a 'Consultation Details' section.

- Once feedback has been removed from the consultation a success dialog will be displayed and if you were in the consultation details screen the 'Feedback Summary' Pane will now be gone and any letter approval reversed.

The screenshot displays a web application interface. At the top, a yellow notification box contains the text: "Result: Assessment successfully removed. Consultation will now be transferred to the Awaiting Assessment listing." To the right of this box is a blue navigation bar with a search icon, a user profile icon labeled "Status", and a menu icon labeled "Menu". Below the navigation bar, the page title reads "Details Of Consultation By OD4 Student Sim Ulatio". A small profile picture of a woman is visible to the right of the title. A green toolbar contains buttons for "Printer Friendly Version", "View Session", "Edit", "Remove Feedback", "Delete", and "View Other Options". The main content area is divided into sections: "Patient Details" with a "Patient Reference" field containing "SS"; "Self Reflection - To Improve" with a text box containing "To look at dry eye signs before instillation of drops - px may have allergic reaction to our drops and not simply from preserved ocular lubricants"; "Letter Required, Approved" with a text box containing "Student Flagged, No Supervisor Approval"; and "Submission Details" with a "Student Entry Date" field containing "20/09/2022 19:26:14".

- If feedback was removed from your list of consultations for this student to which you have given feedback, or the list of all consultations to which you have given feedback, a success dialog will be displayed and after about five seconds the page will automatically refresh and the consultation will no longer be listed as it now belongs in the list of consultations awaiting feedback.

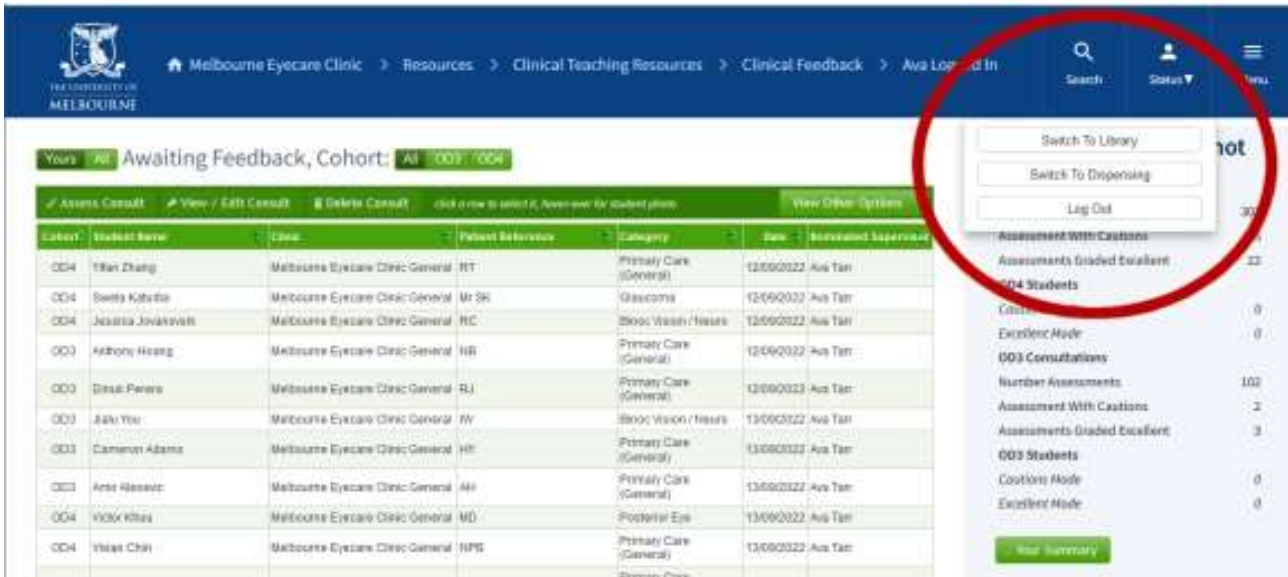
The screenshot shows a web application interface. At the top, a yellow notification box displays a success message: "Result: Assessment successfully removed. Consultation will now be transferred to the Awaiting Assessment listing." Below this, a blue navigation bar contains the text "Clinical Teaching Resources > Clinical Feedback" and icons for search, status, and menu. The main content area is titled "Feedback For OD4 Student Sim Ulatio". It features a table with columns for "View Consult", "Edit Consult", "Remove Feedback", "Delete Consult", "Click here to select?", and "View Other Options". The table has a header row with columns: "Class", "Patient Reference", "Service ID / PS / SIC", "Consult Date", "Submitted", "Updated", and "Feedback". The first row of data shows "Melbourne Eyecare Clinic (General)", "88", "35481", "20/09/2022", "04/10/2022", and "Satisfactory". To the right of the table, there is a section titled "This Student's Statistics Snapshot" with a profile picture and a table showing "All Consultations" with "Number Consultations" at 72.

View Consult	Edit Consult	Remove Feedback	Delete Consult	Click here to select?	View Other Options	
Class	Patient Reference	Service ID / PS / SIC	Consult Date	Submitted	Updated	Feedback
Melbourne Eyecare Clinic (General)	88	35481	20/09/2022	04/10/2022		Satisfactory

- Once feedback has been removed the consultation will again be visible and available in the 'Awaiting Feedback' list screen.
- If the consultation was given feedback in a group with other consultations those other consultations will still have the feedback attached and it will have to be removed consultation by consultation if required.

Logging Out – Important

To prevent continued use by another person under your login, when you have finished using the system, log out before leaving the computer by clicking on the 'Log Out' link on the 'Status' tile drop-down menu accessed on the web page header on the right-hand side.



The screenshot displays the user interface of the Melbourne Eyecare Clinic system. The top navigation bar includes the university logo, the clinic name, and a breadcrumb trail: "Melbourne Eyecare Clinic > Resources > Clinical Teaching Resources > Clinical Feedback > Ava Logged In". On the right side of the header, there is a search bar and a "Status" dropdown menu. This menu is open, showing options: "Switch To Library", "Switch To Dispensing", and "Log Out". The "Log Out" option is circled in red. Below the header, the main content area shows a table of consultations for the cohort "Awaiting Feedback, Cohort: All 003 / 004". The table has columns for "Consult", "Student Name", "Date", "Patient Reference", "Category", "Date", and "Submitted Supervisor". The table lists several consultations with details such as student names (e.g., Yilan Zhang, Sweta Kataria), dates (e.g., 12/06/2022), and categories (e.g., Primary Care (General), Blood Vision / Hears). On the right side of the main content area, there is a sidebar with various statistics and a "View Summary" button.

Consult	Student Name	Date	Patient Reference	Category	Date	Submitted Supervisor
004	Yilan Zhang	Melbourne Eyecare Clinic General	RT	Primary Care (General)	12/06/2022	Ava Tan
004	Sweta Kataria	Melbourne Eyecare Clinic General	Mr SK	Glaucoma	12/06/2022	Ava Tan
004	Jasvika Jovakovic	Melbourne Eyecare Clinic General	RC	Blood Vision / Hears	12/06/2022	Ava Tan
003	Anthony Hoang	Melbourne Eyecare Clinic General	HB	Primary Care (General)	12/06/2022	Ava Tan
003	David Perera	Melbourne Eyecare Clinic General	RJ	Primary Care (General)	12/06/2022	Ava Tan
003	Ashu Yoti	Melbourne Eyecare Clinic General	FW	Blood Vision / Hears	12/06/2022	Ava Tan
003	Cameron Adams	Melbourne Eyecare Clinic General	HT	Primary Care (General)	13/06/2022	Ava Tan
003	Amit Resnic	Melbourne Eyecare Clinic General	AK	Primary Care (General)	13/06/2022	Ava Tan
004	Yiwei Zhou	Melbourne Eyecare Clinic General	MD	Posterior Eye	13/06/2022	Ava Tan
004	Vikram Chai	Melbourne Eyecare Clinic General	NPS	Primary Care (General)	13/06/2022	Ava Tan